

Terms of Use

Effective Date: May 7, 2026

Company: Stealth Creative LLC

Brand: InnerLok

Website: www.innerlok.com

Contact Email: support@innerlok.com

Business Location: Houston, Texas

These Terms of Use govern your access to and use of the InnerLok website, content, products, product information, images, forms, and online services operated by Stealth Creative LLC, doing business as InnerLok.

By accessing or using this website, you agree to these Terms of Use. If you do not agree, do not use this website.

1. Use of Website

You may use this website only for lawful purposes and in accordance with these Terms of Use. You agree not to use the website in any way that could damage, disable, overload, interfere with, or impair the website or any related systems.

You may not attempt to gain unauthorized access to any portion of the website, user accounts, servers, databases, payment systems, or other systems connected to InnerLok.

2. Product Information

InnerLok provides product descriptions, images, specifications, fitment information, installation guidance, and other content for general informational and purchasing purposes.

We try to keep product information accurate and current, but we do not guarantee that all product descriptions, images, dimensions, specifications, pricing, availability, or website content will always be complete, accurate, current, or error-free.

Product images, finishes, dimensions, materials, packaging, and features may vary by model, production run, supplier, configuration, or update.

3. Theft-Deterrent Product Disclaimer

InnerLok products are designed as theft-deterrent devices. No lock, hitch device, coupler lock, or security product can guarantee prevention of theft, tampering, misuse, forced entry, property damage, or unauthorized access.

You understand and agree that security products reduce risk but do not eliminate risk. InnerLok does not guarantee that use of any product will prevent theft, attempted theft, damage, vandalism, misuse, or loss.

You are responsible for using additional reasonable security measures when protecting trailers, vehicles, equipment, or personal property.

4. Proper Use and Fitment

You are responsible for confirming that any InnerLok product is compatible with your trailer, hitch, coupler, receiver, equipment, vehicle, or intended application before purchase and use.

You agree to review all product specifications, fitment guidance, installation instructions, warnings, and safety information before using any product.

Improper installation, incorrect fitment, misuse, modification, abuse, towing use where not authorized, or use outside the intended application may result in product failure, property damage, injury, or loss.

5. Not a Towing Component Unless Expressly Stated

InnerLok products are security devices unless a specific product description expressly states otherwise.

Do not tow, pull, lift, carry, move, or load equipment using any InnerLok product unless the written product instructions expressly state that such use is permitted.

InnerLok is not responsible for damage, injury, loss, or failure resulting from using a security device as a towing, lifting, load-bearing, or structural component unless expressly authorized in writing for that specific product.

6. Orders and Purchases

Purchases made through the website may be subject to additional terms, including our Terms of Sale, Return Policy, Shipping Policy, and Warranty Policy.

We reserve the right to refuse, cancel, limit, or modify any order for any reason, including suspected fraud, pricing errors, product availability issues, incorrect product information, or misuse of the website.

Prices, promotions, discounts, and availability may change without notice.

7. Intellectual Property

All website content, including the InnerLok name, logos, product names, product designs, images, graphics, videos, text, layout, trade dress, product descriptions, icons, and other materials are owned by or licensed to Stealth Creative LLC unless otherwise stated.

You may not copy, reproduce, modify, distribute, display, sell, license, scrape, reverse engineer, or use any InnerLok content, branding, product images, product designs, or website materials without prior written permission.

InnerLok(TM) and related names, logos, designs, and content are trademarks, trade dress, or property of Stealth Creative LLC. Patent pending, where applicable.

8. User Submissions

If you submit messages, reviews, testimonials, photos, product feedback, support requests, dealer inquiries, fitment information, or other content to InnerLok, you grant Stealth Creative LLC permission to use that content for business, customer support, product improvement, marketing, promotional, quality control, legal, or operational purposes, subject to applicable law.

You agree not to submit content that is false, misleading, defamatory, infringing, unlawful, threatening, abusive, obscene, or harmful.

Do not submit confidential, proprietary, or sensitive information unless specifically requested by InnerLok for a support, warranty, dealer, or business purpose.

9. Account, Form, and Contact Information

If you submit information through our website, you agree that the information you provide is accurate, current, and complete.

You are responsible for maintaining the accuracy of your contact, shipping, billing, dealer, wholesale, or support information.

Our collection and use of personal information is governed by our Privacy Policy.

10. Third-Party Services and Links

The website may include links to third-party websites, payment processors, shipping providers, analytics tools, social media platforms, embedded content, or external services.

We are not responsible for third-party websites, services, policies, content, security, availability, or business practices. Your use of third-party services is governed by their own terms and privacy policies.

11. No Unlawful or Unauthorized Use

You agree not to:

- Use the website for fraudulent or unlawful purposes
- Interfere with website security or functionality
- Attempt to access systems without authorization
- Use bots, scrapers, crawlers, or automated tools without permission
- Copy or misuse InnerLok content, designs, images, or product information
- Upload malicious code, spam, or harmful content
- Misrepresent your identity, company, or authority to act on behalf of another party
- Use the website or products in violation of applicable laws

12. Disclaimer of Warranties

The website and all website content are provided on an "as is" and "as available" basis.

To the fullest extent permitted by law, Stealth Creative LLC disclaims all warranties regarding the website, whether express, implied, statutory, or otherwise, including warranties of merchantability, fitness for a particular purpose, non-infringement, availability, accuracy, and uninterrupted operation.

Product warranties, if any, are only those stated in our written Warranty Policy or product-specific documentation.

13. Limitation of Liability

To the fullest extent permitted by law, Stealth Creative LLC, InnerLok, its owners, officers, members, employees, contractors, vendors, suppliers, affiliates, and service providers shall not be liable for any indirect, incidental, special, consequential, punitive, exemplary, or similar damages arising from your use of the website, product information, or products.

This includes, but is not limited to, loss of property, theft, attempted theft, loss of profits, loss of business, loss of data, equipment damage, vehicle damage, trailer damage, downtime, replacement costs, or claims by third parties.

Nothing in these Terms limits liability where such limitation is prohibited by law.

14. Indemnification

You agree to defend, indemnify, and hold harmless Stealth Creative LLC, InnerLok, its owners, officers, members, employees, contractors, vendors, suppliers, affiliates, and service providers from and against any claims, damages, losses, liabilities, costs, and expenses, including reasonable attorneys' fees, arising out of or related to:

- Your use or misuse of the website
- Your use or misuse of InnerLok products
- Improper installation or incorrect fitment
- Unauthorized modification of products
- Violation of these Terms
- Violation of applicable laws

- Infringement or misuse of InnerLok intellectual property
- False or misleading information you submit to us

15. Product Testing, Reviews, and Testimonials

Any reviews, testimonials, examples, demonstrations, photos, or product-use statements shown on the website are for informational purposes only and may not represent every user's experience.

Individual results may vary depending on product model, installation, fitment, environment, attempted theft method, maintenance, and use conditions.

Testimonials do not guarantee theft prevention, performance, compatibility, or results.

16. Availability and Website Changes

We may modify, suspend, update, remove, or discontinue any part of the website at any time without notice.

We may also update product pages, pricing, content, policies, images, and features at any time.

We are not responsible if the website or any content is unavailable at any time.

17. Governing Law

These Terms of Use shall be governed by and interpreted under the laws of the State of Texas, without regard to conflict of law principles.

18. Dispute Resolution

Before filing any legal claim, you agree to first contact us at support@innerlok.com and attempt to resolve the issue informally.

Any dispute arising from or related to these Terms of Use, the website, or InnerLok products shall be handled in the state or federal courts located in Harris County, Texas, unless otherwise required by law.

19. Changes to These Terms

We may update these Terms of Use from time to time. The updated version will be posted on this page with a revised effective date.

Your continued use of the website after changes are posted means you accept the updated Terms of Use.

20. Contact Us

For questions about these Terms of Use, contact us at:

Stealth Creative LLC

InnerLok

Houston, Texas

Email: support@innerlok.com

Website: www.innerlok.com

© 2026 Stealth Creative LLC. All rights reserved. InnerLok(TM) is a trademark of Stealth Creative LLC. Patent pending. Products are theft-deterrent devices and do not guarantee prevention of theft, tampering, damage, or unauthorized access. Use only as directed.